IMPORTANT INFORMATION

FOR SYRIANS UNDER TEMPORARY PROTECTION IN ISTANBUL

Please note that in accordance with the Temporary Protection Regulation, Syrians under temporary protection are required to comply with the laws and administrative requirements put in place by the Directorate General of Migration Management (DGMM) and Governorates.

This includes the obligation to reside in a province, temporary accommodation centre or a specific place determined by DGMM, and to obtain a travel permission document to travel to a province other than your province of registration.

If you are a Syrian national registered as a temporary protection beneficiary in a province other than Istanbul, but you are residing in Istanbul without permission, **you must approach the authorities as soon as possible. Please note that you must do this by 30 October at the latest.**

If you are a Syrian who has not been registered in Turkey, but you are currently residing in Istanbul, **you must approach the authorities as soon as possible. Please note that you must do this by 30 October at the latest.** Upon approaching the authorities, you will be informed of the next steps for registration. Registration under temporary protection will allow you to benefit from rights and services, including healthcare, social assistance and education.
Procedures for Syrians registered outside of Istanbul

If you are registered in another province:

✅ You can obtain a travel permission document to enable your travel to your province of registration from the Provincial Directorate of Migration Management (PDMM) in Sultanbeyli and from mobile registration centres.

✅ Once the travel permission document has been issued, you will need to travel and present yourself to the PDMM in your province of registration within a week.

Procedures for Syrians who are not registered

If you are not yet registered:

✅ Please approach the Provincial Directorate of Migration Management (PDMM) in Sultanbeyli or the mobile registration centres. You will be fingerprinted and referred to a province for registration.

✅ You will be issued with a document to enable your travel to this province. Once it has been issued, you will need to travel and present yourself to the PDMM in that province within a week.

✅ Following the registration, you will be issued with a Registration Document; and if you approach PDMM 30 days after the registration, you will be given a Temporary Protection Identity Document.

❗ Important❗

⚠️ If you obtained a work permit in Istanbul or if you are currently pursuing your university education in Istanbul, please inform the Provincial Directorate of Migration Management (PDMM) in Sultanbeyli or mobile registration centres.

⚠️ Please be aware that it is mandatory to comply with the relevant laws and administrative requirements. Sanctions will be applied to individuals who fail to comply with these obligations.

⚠️ If you have a valid Temporary Protection ID (kimlik) or Registration Document, please ensure that you carry it with you at all times.

For more information, please call the DGMM YIMER helpline at 157.