12 March 2020

Within the context of taking measures against the spread of COVID-19, the Ministry of Labour, Welfare and Social Insurance informs the public that:

1. The renewal of registration of unemployed persons, including persons who have applied for international protection, will be taking place automatically, without the need to go to local or district offices of the Department of Labour nor to the local or district offices of the Department of Social Insurance Services. This shall not affect any of the rights of these persons.

   It is noted that the procedure to register as unemployed or to terminate one’s unemployment status has not changed.

2. Benefits and allowances from the Social Welfare Services shall be paid without the need for beneficiaries to go in person to local or district offices of the Social Welfare Services where various documents are usually required to be presented. The rights of persons receiving social assistance and of applicants for international protection shall not be affected.